

## ABSTRACT OF THE INVENTION

A system and method for providing call management services in a Virtual Private Network of the present invention uses the advantages of end-to-end Internet Protocol signaling.

- 5 The system and method of the present invention includes a user profile which offers both a customer address and a user name as search keys. The method includes locating the called party who may be at a multiplicity of possible physical locations, evaluating the calling and called party privileges, routing preferences and busy/idle status for establishing permission to set up the call, determining an optimum route to establish the telephone call. Due to the system and
- 10 method of the present invention, the telephone call takes the optimum route and preferably the most direct route to the destination with a high probability of completion.